



GERMANY AUTO POLICY

READ YOUR POLICY, DECLARATIONS AND ENDORSEMENTS CAREFULLY

The auto insurance contract between the named insured and the company shown on the Declarations page consists of this policy plus the Declarations page, the Tariff Provisions and any applicable endorsements. The Quick Reference section outlines essential information contained on the Declarations and the major parts of the policy.

The policy provides the coverages and amounts of insurance shown on the Declarations for which a premium is shown.

This auto policy is underwritten through USAA EU DAC, which is incorporated under the laws of the Republic of Ireland. Its registered office is at 35 Shelbourne Road, Ballsbridge, Dublin, D04 A4E0, Ireland, and it is registered with the Republic of Ireland's Companies Registration Office.

You may contact USAA EU DAC at:

Phone: 0800-724-4196 (toll-free in Germany from a mobile or landline)

Phone: 00-800-531-81110 (from Europe)

Fax: 00-800-858-58111 (from Europe)

USAA EU DAC is regulated by the Central Bank of Ireland.

Central Bank of Ireland
N Wall Quay
North Wall
Dublin, D01 F7X3
Ireland
+353 1 224 6000

USAA EU DAC is registered with the Republic of Ireland's Companies Registration Office under the number B-224622.

The claims representative of USAA EU DAC in Germany is:

USAA EU DAC Frankfurt Claims Branch
Steubenhaus
Königsberger Strasse 1
60487 Frankfurt am Main
Germany

You may contact this office at 00-800-531-82220 or 0800-724-4196.

Right to Revoke the Contract

You have the right to revoke this contract as allowed by Par. 7 Sec. 2 of the German Insurance Contract Act. You must notify us in writing of the revocation within two weeks after you receive this policy. Notice must be sent to:

USAA EU DAC
35 Shelbourne Road
Ballsbridge
Dublin, D04 A4E0
Ireland

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

or to this toll-free fax number: 00-800-858-5811.

Consequences of Revocation of the Contract

If you revoke this contract in writing, all coverage shall end at 12:01 a.m. on the day after you send the notice, and we will reimburse you the premium for the remainder of the policy period.

We are entitled to premium from inception of the policy until we receive the revocation if you agreed that coverage should begin prior to the end of the revocation period of two weeks. If you did not agree to this or if coverage begins after the revocation period, we will reimburse you the full amount. We will reimburse your premium as soon as possible but not later than 30 days after we receive your revocation.

Additional Notice

You have no right to revoke if the insurance contract was completely performed prior to your request to revoke. If you revoke a replacement contract, your initial insurance contract continues to be in force. The right to revoke the contract does not apply to contracts with a coverage period of less than one month.

QUICK REFERENCE

Declarations

- Named Insured and Address
- Policy Period
- Operators
- Description of Vehicle(s)
- Coverages
- Amounts of Insurance and Premiums
- Endorsements

Agreement and Definitions

Page 04

Part A – Liability Coverage

Page 06

- Definitions
- Insuring Agreement
 - Bodily Injury Liability Coverage
 - Property Damage Liability Coverage and Consequential Loss Coverage
- Limit of Liability
- Supplementary Payments
- Exclusions
- Out of Country Coverage
- Other Insurance

Part B – Medical Coverage

Page 10

Medical Payments Coverage

- Definitions
- Insuring Agreement
- Limit of Liability
- Exclusions
- Other Insurance
- Special Provisions

Part C – Uninsured Motorists Coverage

Page 14

This Part does not apply.

Part D – Physical Damage Coverage

Page 14

- Definitions

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

- Insuring Agreement
 - Comprehensive Coverage
 - Collision Coverage
 - Rental Reimbursement Coverage-Optional
 - Towing and Labor - Optional
- Limit of Liability
- Payment of Loss
- Customs Duty
- Loss Payable Clause
- Waiver of Collision Deductible
- Exclusions
 - No Benefit to Bailee
 - Other Sources of Recovery
- Appraisal

Part E – General Provision

Page 20

- Bankruptcy
- Changes
- Cohabitant
- Complaint Against Us
- Conformity to Law
- Details About Our Regulator
- Dispute Resolution
- Duties After an Accident or Loss
- Duties Prior to an Accident or Loss
- Fees
- Guarantee Fund
- Mediation
- Misrepresentation
- Non-Duplication of Payment
- Notice of Ride Sharing Activity
- Our Right to Recover Payment
- Ownership
- Payment of Premium
- Policy Period and Territory
- Reducing the Risk of Loss
- Rights of Third Parties
- Spouse/Registered Civil Partner Access
- Termination
- Transfer of Your Interest in this Policy
- Two or More Motor Vehicle Policies

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

AGREEMENT

In return for payment of the premium and subject to all the terms of this policy, we will provide the coverages and limits of liability for which a premium is shown on the Declarations. The USAA EU DAC policy is written in English.

DEFINITIONS

The words defined below are used throughout this policy. They are in **boldface** when used.

- A. **"You"** and **"your"** refer to the "named insured" shown on the Declarations and spouse or registered civil partner if a resident of the same household.
- B. **"We," "us"** and **"our"** refer to the Company providing this insurance.
- C. **"Auto business"** means the business of altering, customizing, leasing, parking, repairing, road testing, delivering, selling, servicing, towing, repossessing or storing vehicles.
- D. **"Bodily injury"** (referred to as **BI**).
1. **"Bodily injury"** means bodily harm, sickness, disease or death.
 2. **"Bodily injury"** does not include mental injuries such as emotional distress, mental anguish, humiliation, mental distress or any similar injury unless it arises out of physical injury to some person.
- E. **"Cohabitant"** means one unmarried adult residing primarily in **your** household with whom **you** share a mutually committed personal and financial relationship intended to last indefinitely for the purpose of a domestic life. Both persons must be 18 years of age or older and may not be related to each other by blood. Neither may be married to another person or be a cohabitant or partner by civil union or domestic partnership with any other person.
- F. **"Driving contest or challenge"** includes but is not limited to:
1. A competition against other people, vehicles or time; or
 2. An activity that challenges the speed or handling characteristics of a vehicle or improves or demonstrates driving skills, provided the activity occurs on a track or course that is closed from non-participants.
 3. Driving on the Nurburgring Nordschleife.
- G. **"Family member"** means a person related to **you** by blood, marriage, registered civil partnership or adoption who resides primarily in **your** household. A **family member** includes the following when residing primarily in **your** household: a ward, foster child, **cohabitant** and **your cohabitant's** dependent children.
- H. **"Fungi"** means any type or form of **fungi**, including mold or mildew, and includes any mycotoxins, spores, scents, or byproducts produced or released by **fungi**.
- I. **"Miscellaneous vehicle"** means the following motorized vehicles: motor home, golf cart, snowmobile, all-terrain vehicle or dune buggy.
- J. **"Motorcycle"** means a two- or three-wheeled motor vehicle that is subject to motor vehicle licensing in the location where the **motorcycle** is principally garaged.
- K. **"Motor vehicle"** means:
1. A private passenger auto, pickup or **van**;
 2. A **motorcycle** that is not used in any business or occupation, but only if a **motorcycle** is shown on the current Declarations.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

L. "Newly acquired vehicle."

1. "**Newly acquired vehicle**" means a **motor vehicle** or **trailer**, not insured under another policy, that is acquired by **you** or any **family member** during the policy period.
2. **We** will automatically provide for the **newly acquired vehicle** the broadest coverages as are provided for any vehicle shown on the Declarations. If **your** policy does not provide Comprehensive Coverage or Collision Coverage, **we** will automatically provide these coverages for the **newly acquired vehicle** subject to a \$500 deductible for each loss.
3. Any automatic provision of coverage under paragraph L.2 will apply for up to 30 days after the date **you** or any **family member** becomes the owner of the **newly acquired vehicle**. If **you** wish to continue coverage for the **newly acquired vehicle** beyond this 30-day period, **you** must request it during this 30-day period, and **we** must agree to provide the coverage **you** request for this vehicle. If **you** request coverage after this 30-day period, any coverage that **we** agree to provide will be effective at the date and time of **your** request unless **we** agree to an earlier date.

M. "**Occupying**" means in, on, getting into or out of.

N. "**Property damage**" (referred to as **PD**).

1. "**Property damage**" means physical injury to, destruction of or loss of use of tangible property.
2. For purposes of this policy, electronic data is not tangible property. Electronic data means information, facts or programs:
 - a. Stored as or on,
 - b. Created or used on, or
 - c. Transmitted to or fromcomputer software, including systems and applications software, hard or floppy disks, CD-ROMS, tapes, drives, cells, data processing devices, or any other media that are used with electronically controlled equipment.

O. "**Regular use**" for purposes of this policy means having care, custody or control of a vehicle for more than 60 days, regardless of whether the use is continuous during the 60 days.

P. "**Ride sharing activity**" means use of **your covered auto** to provide prearranged transportation of persons or property in conjunction with a **transportation network company**.

Q. "**Trailer**," except as specifically modified in Part A - Liability Coverage, means a vehicle designed to be pulled by a motor vehicle. It also means a farm wagon or implement while towed by such vehicles.

R. "**Transportation network company**" means a person or entity that provides prearranged transportation services for compensation using an online-enabled application or platform to connect clients with drivers who use their personal vehicles to provide the requested transportation. Examples of a transportation network company include but are not limited to Uber and Lyft.

S. "**Van**" means a four-wheeled land motor vehicle of the van type with a rated load capacity of not more than 2,000 pounds.

T. "**Your covered auto**" means:

1. Any vehicle shown on the Declarations.
2. Any **newly acquired vehicle**.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

3. Any **trailer** you own.

PART A - LIABILITY COVERAGE

DEFINITIONS

- A. "**Consequential loss**" means financial damage that is not connected directly or indirectly to **BI** or **PD** (purely pecuniary losses).
- B. "**Covered person.**"
1. "**Covered person**" as used in this Part means:
 - a. **You** or any **family member** for the ownership, maintenance, or use of any **motor vehicle** or **trailer**.
 - b. The owner of **your covered auto**.
 - c. The holder of **your covered auto**.
 - d. Any person using **your covered auto** with the permission of **you** or any **family member**.
 - e. The co-driver who regularly accompanies the entitled driver in order to relieve the driver or to carry out loading and unloading work within the context of his employment relationship with **you** or the holder.
 - f. **Your** employer or superior public official if the vehicle is used for official service purposes with **your** consent.
 - g. Any other person or organization but only with respect to legal liability imposed on them for the acts or omissions of a person for whom coverage is afforded in paragraphs 1.a through 1.f above. With respect to a **motor vehicle** or **trailer** other than **your covered auto**, this provision only applies if the other person or organization does not own or hire the **motor vehicle** or **trailer**.
 2. The following are not **covered persons** under Part A:
 - a. The United States of America or any of its agencies.
 - b. Any person with respect to **BI** or **PD** resulting from the operation of a **motor vehicle** by that person as an employee of the United States government. This applies only if the provisions of Section 2679 of Title 28, United States Code as amended, require the Attorney General of the United States to defend that person in any civil action that may be brought for the **BI** or **PD**.
 - c. Any **transportation network company**.
- C. "**Trailer**" as used in this Part includes:
1. Semi-trailers, and
 2. Non-operative towed or hauled vehicles but only if coverage is not otherwise afforded for them under this or any other **motor vehicle** policy.

INSURING AGREEMENT

- A. **We** will pay compensatory damages for **BI**, **PD** or **consequential loss** for which any **covered person** becomes legally liable because of a **motor vehicle** accident.
- B. **We** will settle or defend as **we** consider appropriate any claim or suit asking for these damages. This paragraph (B) applies even if the claims are unfounded or the amount of a claim for damages is unjustified.
- C. **Our** duty to settle or defend ends when **our** limit of liability for these coverages has been paid or tendered. **We** have no duty to defend any suit or settle any claim for **BI**, **PD** or **consequential loss** not covered under this policy.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

LIMIT OF LIABILITY

- A. The limit of liability shown on the Declarations for **BI** Liability is **our** maximum limit of liability for all damages for **BI** resulting from any one **motor vehicle** accident—including but not limited to, all direct, derivative or consequential damages recoverable by any persons. The limit of liability shown on the Declarations for "each accident" for **PD** Liability is **our** maximum limit of liability for all damages to all property resulting from any one **motor vehicle** accident.
- B. **Our** maximum limit of liability for **consequential loss** resulting from any one **motor vehicle** accident is the limit of liability shown on the Declarations for Consequential Loss.
- C. The limits described in paragraphs A and B above are the most **we** will pay regardless of the number of:
1. **Covered persons,**
 2. Claims made,
 3. Vehicles or premiums shown on the Declarations, or
 4. Vehicles involved in the **motor vehicle** accident.
- D. **You** are responsible for any damages in excess of the limits of liability shown on the Declarations.

SUPPLEMENTARY PAYMENTS

In addition to **our** limit of liability, **we** will pay on behalf of a **covered person**:

1. Premiums on appeal bonds and bonds to release attachments in any suit **we** defend. But **we** will not pay the premium for bonds with a face value over **our** limit of liability shown on the Declarations.
2. Prejudgment interest awarded against the **covered person** on that part of the judgment **we** pay. If **we** make an offer to pay the applicable limit of liability, **we** will not pay any prejudgment interest based on that period of time after the offer.
3. Interest accruing in any suit **we** defend on that part of a judgment that does not exceed **our** limit of liability. **Our** duty to pay interest ends when **we** offer to pay that part of the judgment that does not exceed **our** limit of liability.
4. Up to \$250 a day for loss of wages because of attendance at hearings or trials at **our** request.
5. The amount a **covered person** must pay to the United States government because of damage to a government-owned private passenger auto, pickup or **van** that occurs while the vehicle is in the care, custody or control of a **covered person**. The most **we** will pay is an amount equal to one month of the basic salary of the **covered person** at the time of a loss. Only exclusions A.1 and A.11 apply.
6. Other reasonable expenses incurred at **our** request.
7. All defense costs **we** incur.
8. Emergency treatment fees as set out in any applicable road traffic act.

EXCLUSIONS

A. **We** do not provide Liability Coverage for any **covered person**:

1. Who intentionally and illegally acts or directs to cause **BI** or **PD**, or who acts or directs to cause with reasonable expectation of causing **BI** or **PD**.
2. For **PD** to property owned by or being transported by a **covered person**.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

However, this exclusion (A.2) does not apply to property usually carried with a **covered person** for personal use including but not limited to: clothing, eyeglasses or luggage.

3. For **PD** to property rented to, used by or in the care of any **covered person**. This exclusion (A.3) does not apply to damage to a residence or garage.
4. For **BI** to an employee of that person that occurs during the course of employment. This exclusion (A.4) does not apply to a domestic employee unless workers' compensation benefits are required or available for that domestic employee.
5. For that person's liability arising out of the ownership or operation of a vehicle while it is being used to carry persons or cargo for a fee. This exclusion (A.5) does not apply to:
 - a. A share-the-expense car pool or
 - b. **Your covered auto** used for volunteer work when reimbursement is limited to mileage expenses.
6. While employed or otherwise engaged in the **auto business**. This exclusion (A.6) does not apply to the ownership, maintenance or use of **your covered auto** by **you**, any **family member**, or any partner, agent or employee of **you** or any **family member**.
7. Maintaining or using any vehicle while that person is employed or otherwise engaged in any business or occupation other than the **auto business**, farming or ranching. This exclusion (A.7) does not apply to the maintenance or use of:
 - a. A private passenger auto, a pickup or **van** owned by **you** or any **family member**, or a **trailer** used with these vehicles; or
 - b. A pickup or **van** not owned by **you** or any **family member** if the vehicle's owner has valid and collectible primary liability insurance or self-insurance in force at the time of the accident.
8. For **PD** to a **trailer** connected to **your covered auto**. This exclusion (A.8) does not apply to an inoperable vehicle being towed by **your covered auto** while rendering assistance and without commercial intent.
9. For **PD** to **your** property or **your consequential loss** caused by any **covered person** while **you** are **occupying your covered auto**.
10. For **BI** to any **covered person** operating **your covered auto**. This exclusion (A.10) does not apply to a **covered person occupying your covered auto** as a passenger.
11. Using **your covered auto** without expressed or implied permission. **We** do not provide coverage for anyone who illegally seizes **your covered auto**.
12. For **BI** or **PD** for which that person is an insured under any nuclear energy liability policy. This exclusion (A.12) applies even if that policy is terminated due to exhaustion of its limit of liability.
13. For punitive or exemplary damages.
14. For that person's liability arising out of the ownership, maintenance or use of a vehicle while it is being used in **ride sharing activity**. This exclusion (A.14) applies during the time the **covered person** is logged on to the **transportation network company's** online-enabled application or platform and available to accept a passenger or delivery assignment, whether or not a passenger or delivery assignment has been accepted. When a passenger or delivery assignment has been accepted, coverage is excluded while the passenger or property to be delivered is **occupying your covered auto**. However, this exclusion (A.14) does not apply to a share-the-expense car pool.
15. For **BI** or **PD** arising out of any terrorist act.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

B. **We** do not provide Liability Coverage for the ownership, maintenance or use of:

1. Any vehicle that is not **your covered auto** unless that vehicle is:
 - a. A **motor vehicle**, or
 - b. A vehicle used in the business of farming or ranching.
2. Any vehicle, other than **your covered auto**, that is owned by **you**, or furnished or available for **your regular use**. This exclusion (B.2) does not apply to a vehicle not owned by **you** if the vehicle's owner has valid and collectible primary liability insurance or self-insurance in force at the time of the accident.
3. Any vehicle, other than **your covered auto**, that is owned by or furnished or available for the **regular use** of any **family member**. This exclusion (B.3) does not apply:
 - a. To **your** maintenance or use of such vehicle, or
 - b. To a **vehicle** not owned by any **family member** if the vehicle's owner has valid and collectible primary liability insurance or self-insurance in force at the time of the accident.
4. Any vehicle while being operated in or in practice for any **driving contest or challenge**.

C. There is no coverage beyond the scope of statutory liability for liability assumed by any **covered person** under contract or agreement.

OUT OF COUNTRY COVERAGE

- A. If a **motor vehicle** accident to which this policy applies occurs in any country within the policy territory shown in Part E - General Provisions other than Germany, **your** policy will provide at least the minimum amounts and types of liability coverages required by law but in no event less than:
1. The limits of liability shown on the Declarations or
 2. If the accident occurs in the United States of America, its territories or possessions, Puerto Rico, or Canada, the applicable limits in Part E - General Provisions, Policy Period and Territory.
- B. No one will be entitled to duplicate payments for the same elements of loss.
- C. Court decisions, mediation agreements, arbitration awards, and any other judicial or nonjudicial orders or awards, in respect of claims in connection with this Auto Contract, rendered elsewhere but in the EU, the UK and/or any Country for which the Certificate of Insurance, the Green Card and/or the General Terms and Conditions do not provide coverage for a said risk, will not be enforceable against the Company issuing the Contract and will not entitle the **Covered Person** nor any Third Party involved in a claim to receive any kind of compensation derived from that Court decision. **You** may seek additional coverage to mitigate such risk.

OTHER INSURANCE

If there is other applicable liability insurance, **we** will pay only **our** share of the loss. **Our** share is the proportion that **our** limit of liability under this policy bears to the total of all applicable limits. However, any insurance **we** provide to a **covered person** for a vehicle **you** do not own shall be excess over any other collectible insurance.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

PART B - MEDICAL COVERAGE

MEDICAL PAYMENTS COVERAGE

DEFINITIONS

A. **"Beneficiary"** means (in order or priority of payment):

1. The surviving spouse or registered civil partner if a resident in the same household as the deceased at the time of the accident, or
2. Either of the surviving parents who had legal custody at the time of the accident if the deceased is an unmarried minor or
3. The estate of the deceased.

B. **"Covered person"** as used in Medical Payments Coverage means:

1. **You** or any **family member** while **occupying** any **motor vehicle** or **trailer**.
2. Any other person while **occupying your covered auto**.
3. **You** or any **family member** while not **occupying** a **motor vehicle** or **trailer** if injured by:
 - a. A motorized vehicle designed for use mainly on public roads,
 - b. A **miscellaneous vehicle** or
 - c. A **trailer**.

C. **"Death benefit"** means the amount we will pay to the **beneficiary** of a **covered person** who dies within one year of a **motor vehicle** accident as the direct result of that **motor vehicle** accident.

D. **"Disability benefit"** means the amount **we** will pay for permanent or long-term loss to the functional capacity of a **covered person's** body part or sense organ as the result of a **motor vehicle** accident. The loss must occur within one year following the accident, be medically determined by a physician and be reported to **us** within 15 months following the accident.

1. The following percentage of the limit of liability shown on the Declarations for Medical Payments Coverage is the most **we** will pay for any one **covered person** who suffers full loss of functional capacity of a body part or sense organ:
 - a. Arm 70%
 - b. Arm up to above the elbow joint 65%
 - c. Arm below the elbow joint 60%
 - d. Hand 55%
 - e. Thumb 20%
 - f. Index finger 10%
 - g. Other finger 5%
 - h. Leg above the mid-thigh 70%
 - i. Leg up to the mid-thigh 60%
 - j. Leg up to below the knee 50%

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

k. Leg up to the mid lower leg	45%
l. Foot	40%
m. Big toe	5%
n. Other toes	2%
o. Eye	50%
p. Hearing in one ear	30%
q. Sense of smell	10%
r. Sense of taste	5%

If there is full loss to another body part or sense organ, the percentage of the limit of liability will be determined by the degree to which normal mental or physical capacity is impaired.

2. If there is partial loss to a body part or sense organ, the **disability benefit** will be that proportion of the percentage in paragraph D.1 that corresponds to the proportion of loss.
 3. If the **covered person** dies within one year of the auto accident for reasons that are not related to the **motor vehicle** accident, **we** will pay the **disability benefit** based on the medical findings prior to death.
- E. **"Medical payment fee"** is an amount that **we** will pay for charges made by a licensed hospital, licensed physician or other licensed medical provider for **medically necessary and appropriate medical services**. The amount that **we** will pay will be one of the following:
1. The amount provided by an applicable agreement with a Preferred Provider Organization, Preferred Provider Network or other similar agreement; or
 2. The amount required, approved or allowed by a fee schedule established by a state, federal or other governmental entity in the relevant geographic area; or
 3. The amount negotiated with the provider; or
 4. The lesser of the following:
 - a. The actual amount billed or
 - b. A reasonable fee for the service provided.

F. **"Medically necessary and appropriate medical services."**

1. **"Medically necessary and appropriate medical services"** are those services or supplies provided or prescribed by a licensed hospital, licensed physician or other licensed medical provider that are required to identify or treat **BI** caused by a **motor vehicle** accident and sustained by a **covered person** and that are:
 - a. Consistent with the symptoms, diagnosis and treatment of the **covered person's** injury and appropriately documented in the **covered person's** medical records;
 - b. Provided in accordance with recognized standards of care for the **covered person's** injury at the time the charge is incurred;
 - c. Consistent with published practice guidelines and technology, and assessment standards of national organizations or multidisciplinary medical groups;
 - d. Not primarily for the convenience of the **covered person**, his or her physician, hospital, or other health care provider;

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

- e. The most appropriate supply or level of service that can be safely provided to the **covered person**; and
 - f. Not excessive in terms of scope, duration or intensity of care needed to provide safe, adequate, and appropriate diagnosis and treatment.
2. However, "**medically necessary and appropriate medical services**" do not include the following:
- a. Nutritional supplements or over-the-counter drugs;
 - b. Experimental services or supplies, which means services or supplies that **we** determine have not been accepted by the majority of the relevant medical specialty as safe and effective for treatment of the condition for which its use is proposed; or
 - c. Inpatient services or supplies provided to the **covered person** when these could safely have been provided to the **covered person** as an outpatient.

INSURING AGREEMENT

- A. **We** will pay the following to or for a **covered person** who sustains **BI** caused by a **motor vehicle** accident:
1. The **medical payment fee** for **medically necessary and appropriate medical services** and the reasonable expense for funeral services. These fees and expenses must be incurred for services rendered within one year from the date of the **motor vehicle** accident.
 2. The **disability benefit**. However, **we** will not pay the **disability benefit** if the **covered person** dies within one year of the **motor vehicle** accident as the direct result of the **motor vehicle** accident.
 3. The **death benefit**.
- B. **We** or someone on **our** behalf will review, by audit or otherwise, claims for benefits under this coverage to determine if the charges are **medical payment fees** for **medically necessary and appropriate medical services** or reasonable expenses for funeral services. A provider of medical or funeral services may charge more than the amount **we** determine to be **medical payment fees** and reasonable expenses, but such additional charges may not be covered.
- C. **We** will not be liable for pending or subsequent benefits if a **covered person** or assignee of benefits under Medical Payments Coverage unreasonably refuses to submit to an examination as required in Part E - General Provisions, Duties After an Accident or Loss.

LIMIT OF LIABILITY

- A. The limit of liability shown on the Declarations for Medical Payments Coverage is the maximum limit of liability, in the aggregate, for **medically necessary and appropriate medical services, disability benefit, and death benefit** for each **covered person** injured in any one accident. This is the most **we** will pay regardless of the number of:
1. **Covered persons,**
 2. Claims made,
 3. Vehicles or premiums shown on the Declarations, or
 4. Vehicles involved in a **motor vehicle** accident.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

B. No one will be entitled to receive duplicate payments for the same elements of loss under this coverage and Part A - Liability Coverage of this policy.

EXCLUSIONS

We do not provide benefits under Medical Payments Coverage for any **covered person** for **BI**:

1. Sustained while a participant in or in practice for any **driving contest or challenge**.
2. Caused by or as a consequence of war, insurrection, revolution, nuclear reaction or radioactive contamination.
3. Sustained while **occupying** a vehicle without expressed or implied permission.
4. Sustained as a result of a **covered person's** exposure to **fungi**, wet or dry rot, or bacteria.
5. Sustained while **occupying** any vehicle that is not **your covered auto** unless that vehicle is:
 - a. A **motor vehicle**, or
 - b. A vehicle used in the business of farming or ranching.
6. Sustained while **occupying your covered auto** when it is being used to carry persons or cargo for a fee. This exclusion (6) does not apply to:
 - a. A share-the-expense car pool or
 - b. **Your covered auto** used for volunteer work when reimbursement is limited to mileage expenses.
7. Sustained while **occupying** any vehicle located for use as a residence.
8. Occurring during the course of employment if workers' compensation benefits are required or available.
9. Sustained while **occupying** or when struck by any vehicle, other than **your covered auto**, that is owned by **you**.
10. Sustained while **occupying** or when struck by any vehicle, other than **your covered auto**, that is owned by any **family member**. This exclusion (10) does not apply to **you**.
11. Sustained while **occupying** a vehicle when it is being used in the business or occupation of a **covered person**. This exclusion (11) does not apply to **BI** sustained while **occupying** a private passenger auto, pickup or **van**, or a **trailer** used with that vehicle.
12. Sustained while **occupying your covered auto** while it is rented or leased to others, or shared as part of a personal vehicle sharing program.
13. Sustained while **occupying your covered auto** when it is being used in **ride sharing activity**. This exclusion (13) applies during the time the **covered person** is logged on to the **transportation network company's** online-enabled application or platform and available to accept a passenger or delivery assignment, whether or not a passenger or delivery assignment has been accepted. When a passenger or delivery assignment has been accepted, coverage is excluded while the passenger or property to be delivered is **occupying your covered auto**. However, this exclusion (13) does not apply to a share-the-expense car pool.

OTHER INSURANCE

If there is other applicable **motor vehicle** medical payments insurance, **we** will pay only **our** share of the loss. **Our** share is the proportion that **our** limit of liability under this policy bears to the total of all applicable limits. However, any insurance **we** provide with respect to a vehicle **you** do not own shall be excess over any other collectible **motor vehicle** insurance providing payments for medical or funeral expenses.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

SPECIAL PROVISIONS

If **your covered auto** and every other **motor vehicle you** own are within the policy territory referred to in | Part E - General Provisions, then coverage under Medical Payments Coverage will apply to **you** and any **family member** anywhere in the world.

PART C - UNINSURED MOTORISTS COVERAGE (referred to as UM Coverage)

This Part does not apply.

PART D - PHYSICAL DAMAGE COVERAGE

DEFINITIONS

- A. **"Actual cash value"** means the amount that it would cost at the time of **loss** to buy a comparable vehicle. As applied to **your covered auto**, a comparable vehicle is one of the same make, model, model year, body type and options with substantially similar mileage and physical condition.
- B. **"Collision"** means the impact with an object and includes upset of a vehicle. **Loss** caused by the following is covered under Comprehensive Coverage and is not considered **collision**: fire; missiles or falling objects; hail, water or flood; malicious mischief or vandalism; theft or larceny; riot or civil commotion; explosion or earthquake; contact with bird or animal; windstorm; or breakage of window glass. If breakage of window glass is caused by a **collision**, **you** may elect to have it considered a loss caused by **collision**.
- C. **"Custom equipment"** means paint or murals, equipment, furnishings, and parts permanently installed on **your covered auto** other than:
1. Original manufacturer paint, equipment, furnishings or parts;
 2. Any replacement of original manufacturer paint, equipment, furnishings or parts with other paint, equipment, furnishings or parts of like kind and quality;
 3. Equipment, furnishings or parts designed to assist persons with disabilities;
 4. Anti-theft devices and devices intended to monitor or record driving activity; and
 5. Tires of a substantially similar size as those installed by the manufacturer.
- D. **"Loss"** means direct and accidental damage to the operational safety, function or appearance of, or theft of **your covered auto** or personal property contained in **your covered auto**. **Loss** includes a total loss but does not include any damage other than the cost to **repair** or replace. **Loss** does not include any loss of use or diminution in value that would remain after **repair** or replacement of the damaged or stolen property.
- E. **"Nonowned vehicle."**
1. **"Nonowned vehicle"** means any **motor vehicle** or **trailer** not owned by or furnished or available for the **regular use** of **you** or any **family member**. This applies only when the vehicle is in the custody of or being operated by **you** or any **family member**.
 2. A **nonowned vehicle** does not include any of the following vehicles used in any business or occupation other than farming or ranching:
 - a. A pickup,
 - b. A **van** or
 - c. A **motorcycle**.

F. **"Repair."**

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

1. **"Repair"** means restoring the damaged property to its pre-**loss** operational safety, function and appearance. This may include the replacement of component parts.
 2. **Repair** does not require:
 - a. A return to the pre-**loss** market value of the property;
 - b. Restoration, alteration or replacement of undamaged property, unless such is needed for the operational safety of the vehicle; or
 - c. Rekeying of locks following theft or misplacement of keys.
- C. **"Your covered auto"** as used in this Part includes:
1. **Custom equipment** up to a maximum of \$5,000 in or on **your covered auto**.
 2. A **nonowned vehicle**. If there is a **loss** to a **nonowned vehicle**, **we** will provide the broadest coverage shown on the Declarations.

INSURING AGREEMENT

A. Comprehensive Coverage (excluding **collision**).

1. Physical damage. **We** will pay for **loss** caused by other than **collision** to **your covered auto**, including its equipment, and personal property contained in **your covered auto**, minus any applicable deductible shown on the Declarations. The deductible will be waived for **loss** to window glass that can be repaired rather than replaced. In cases where the repair proves unsuccessful and the window glass must be replaced, the full amount of the deductible, if any, must be paid.
2. Transportation expenses. **We** will also pay:
 - a. The reasonable amount for transportation expenses incurred by **you** or any **family member** but no more than the cost of renting an Economy Class vehicle as defined under Rental Reimbursement Coverage. This applies only in the event of a total theft of **your covered auto**. **We** will pay only transportation expenses incurred during the period beginning 48 hours after the theft, up to a 50-day maximum time period and ending when **your covered auto** is returned to use or, if not recovered or not **repairable**, up to seven days after **we** have made a settlement offer either verbally or in writing.
 - b. If Rental Reimbursement Coverage is afforded, the vehicle class for transportation expenses is the vehicle class shown on the Declarations for Rental Reimbursement Coverage for that vehicle.

B. Collision Coverage. **We** will pay for **loss** caused by **collision** to **your covered auto**, including its equipment, and personal property contained in **your covered auto**, minus any applicable deductible shown on the Declarations

C. Rental Reimbursement Coverage (for **loss** other than total theft). This is an optional coverage for a fee.

1. **We** will reimburse **you** for expenses **you** or any **family member** incurs to rent a substitute for **your covered auto**. This coverage applies only if:
 - a. **Your covered auto** is withdrawn from use due to a **loss** other than a total theft to that vehicle; and
 - b. The **loss** is covered under Comprehensive Coverage or caused by **collision**, and the cause of **loss** is not otherwise excluded under Part D - Physical Damage of this policy.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

2. **We** will reimburse **you** only for that period of time reasonably required to **repair** or replace **your covered auto**. If **we** determine **your covered auto** is a total loss, the rental period will end no later than seven days after **we** have made a settlement offer.
- D. Towing and Labor. This is an optional coverage for a fee. **We** will pay the reasonable costs **you** or any **family member** incurs for the following services each time **your covered auto** is disabled:
1. Jumpstarting.
 2. Locksmith services to gain entry to **your covered auto**. This does not include the rekeying of locks following theft or misplacement of keys.
 3. Towing or transporting to the nearest place where necessary repairs can be made during regular business hours if the vehicle will not run or is stranded on or immediately next to a public road.
 4. Winching.
 5. Delivery of gas or oil to, or a change of tire on a disabled vehicle. However, **we** do not pay for the cost of these items.

LIMIT OF LIABILITY

- A. Total loss to **your covered auto**. **Our** limit of liability under Comprehensive Coverage and Collision Coverage is the **actual cash value** of the vehicle, inclusive of any **custom equipment**, and the cost to transfer or replace any equipment, furnishings or parts designed to assist persons with disabilities.
1. The maximum amount **we** will include for **loss** to **custom equipment** in or on **your covered auto** is \$5,000.
 2. **We** will declare **your covered auto** to be a total loss if in **our** judgment the cost to **repair** it would be greater than its **actual cash value** minus its salvage value after the **loss**.
- B. Other than a total loss to **your covered auto**:
1. **Our** limit of liability under Comprehensive Coverage and Collision Coverage is the amount necessary to **repair** the **loss** based on **our** estimate or an estimate that **we** approve if submitted by **you** or a third party. Upon request, **we** will identify at least one facility that is willing and able to complete the **repair** for the amount of the estimate.
 2. **Our** estimate may specify used, rebuilt, remanufactured or non-Original Equipment Manufacturer (non-OEM) parts.
 3. **You** may request that damaged parts be replaced with new Original Equipment Manufacturer (OEM) parts. However, **you** will be responsible for any cost difference between the parts included in **our** estimate and the new OEM parts used in the **repair**.
 4. **We** will not take a deduction for depreciation. **We** will take a deduction if prior damage has not been **repaired**. Prior damage does not include wear and tear.
- C. Personal property in **your covered auto**. The limits of liability described below are separate from the limits available for a **loss** to **your covered auto**.
1. **Our** limit of liability under Comprehensive Coverage and Collision Coverage is the lesser of:
 - a. The amount necessary to replace the damaged or stolen property, or
 - b. \$250.
 2. **We** will not take a deduction for depreciation.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

D. Under Rental Reimbursement Coverage, **our** maximum limit of liability is the reasonable amount necessary to reimburse you for expenses incurred to rent a vehicle in the applicable class shown on the Declarations, up to a 50-day maximum time period. For purposes of this coverage, a substitute for your covered auto shall be limited to a noncommercial vehicle designed for personal use that most closely corresponds to the rental vehicle class shown on the Declarations but does not include any additional packages or upgrades. It is possible that a substitute that qualifies for Rental Reimbursement Coverage will not have the same options or features as your covered auto. If you choose to add any extra packages to your selected vehicle class, or to upgrade your rental, you will be responsible for any additional amounts beyond the reasonable amount we agreed to pay for your vehicle class selection.

The vehicle classes are:

1. Economy Class means "mini," small or compact 2- and 4-door cars that are not considered sports or luxury vehicles and are not the estate/station wagon type.
2. Standard Class means standard and full size 2- and 4-door cars that are not considered sports or luxury vehicles and are not the estate/station wagon type.
3. Multipassenger/Truck Class means:
 - a. Sports, convertible and luxury cars with an engine size of no more than 2.5 liters;
 - b. Estate/station wagons;
 - c. Minivans;
 - d. Mid-size cargo and passenger **vans**;
 - e. Pickup trucks;
 - f. "Mini," small and midsize sport utility vehicles (SUVs) that are not considered luxury SUVs; and
 - g. Any private passenger vehicle equipped to assist persons with disabilities (when available).

E. Under Towing and Labor, **our** limit of liability is the reasonable price for the covered service.

F. **We** reimburse value added tax **you** actually incur for **repair** or replacement of **your covered auto**. **We** do not reimburse for the value added tax if **you** are entitled to claim an exemption from the tax.

PAYMENT OF LOSS

We may pay for **loss** in money, or **we** may **repair** or replace the damaged or stolen property. **We** may return any stolen property to **you** or to the address shown on the Declarations at **our** expense. If **we** return stolen property, **we** will pay for any damage resulting from the theft. **We** may keep all or part of the damaged or stolen property and pay **you** an agreed or appraised value for it. **We** cannot be required to assume the ownership of damaged property. **We** may settle a claim either with **you** or with the owner of the property.

CUSTOMS DUTY

In addition to **our** limit of liability, **we** will pay any legally valid judgment for a customs duty charged against **you** by any governmental authority because **you** were unable to export **your covered auto**, which was not available for export due to a **loss**. **We** will pay this customs duty judgment only if **we** also provide Comprehensive Coverage or Collision Coverage, as applicable, for the **loss**.

You must give **us** immediate notice in writing with complete details about the customs charges. **We** may deal directly with the customs authorities and in **your** name defend against such a levy.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

LOSS PAYABLE CLAUSE

Loss or damage under this policy will be paid, as interest may appear, to the named insured and the loss payee shown on the Declarations. This insurance with respect to the interest of the loss payee will not become invalid because of **your** fraudulent acts or omissions unless the **loss** results from **your** conversion, secretion or embezzlement of **your covered auto**. **We** may cancel the policy as permitted by policy terms, and the cancellation will terminate this agreement as to the loss payee's interest. **We** will give the same advance notice of cancellation to the loss payee as **we** give to the named insured shown on the Declarations. **We** may send notices to the loss payee either by mail or by electronic means. However, if the loss payee requests in writing that **we** not send notices, including a notice of cancellation, **we** will abide by that request. When **we** pay the loss payee, **we** will be subrogated to the loss payee's rights of recovery to the extent of payment.

WAIVER OF COLLISION DEDUCTIBLE

We will not apply the deductible to **loss** caused by **collision** with another vehicle if all these conditions are met:

1. The **loss** to **your covered auto** is greater than the deductible amount, and
2. The owner and driver of the other vehicle are identified, and
3. The owner or driver of the other vehicle has a liability policy covering the **loss**, and
4. The driver of **your covered auto** is not legally responsible in any way for causing or contributing to the **loss**.

EXCLUSIONS

We will not pay for:

1. Any **loss** arising out of any act committed:
 - a. By or at the direction of **you** or any **family member**, and
 - b. With the intent to cause a **loss**.
2. **Loss** to any vehicle while it is being operated in or in practice for any **driving contest or challenge**.
3. Damage due and confined to:
 - a. Road damage to tires,
 - b. Wear and tear,
 - c. Freezing, or
 - d. Mechanical or electrical breakdown or failure, including such damage resulting from negligent servicing or repair of **your covered auto** or its equipment. **We** will pay for ensuing damage only to the extent the damage occurs outside the major component (such as transmission/transaxle, electrical system, engine including cooling and lubrication thereof, air conditioning, computer, suspension, braking, drive assembly, and steering) in which the initial mechanical or electrical breakdown or failure occurs.

This exclusion (3) does not apply if the damage results from the total theft of **your covered auto**, and it does not apply to Towing and Labor.

4. **Loss** or abandonment due to or as a consequence of war, insurrection, revolution, nuclear reaction, radioactive contamination or discharge of a nuclear weapon (even if accidental). This does not apply to loss to **your covered auto** that is insured for Comprehensive Coverage or Collision Coverage under this policy if that **your covered auto** is:
 - a. Subject to United States of America Federal Act 31 USC 3721 as amended and supplemented (Military Personnel and Civilian Employee Claims Act), and

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

b. Within the policy territory shown in Part E - General Provisions of this policy.

In lieu of the policy deductibles, a \$2,000 deductible applies to **loss** to **your covered auto** once per period of sustained hostility, unless the **loss** occurs during U.S. government authorized shipment, in which case a \$20,000 deductible applies. However, no one will be entitled to duplicate payments for the same elements of **loss**.

5. **Loss** to a camper body or **trailer** owned by **you** or any **family member** that is not shown on the Declarations. This exclusion (5) does not apply to one **you** or any **family member** acquires during the policy period and asks **us** to insure within 30 days after **you** or any **family member** becomes the owner.
6. **Loss** to any **nonowned vehicle** when used by **you** or any **family member** without a reasonable belief that **you** or that **family member** is entitled to do so.
7. **Loss** to equipment designed or used to evade or avoid the enforcement of motor vehicle laws.
8. **Loss** to any **nonowned vehicle** arising out of its use by **you** or any **family member** while employed or otherwise engaged in **auto business** operations.
9. **Loss** to **your covered auto** while it is rented or leased to others, or shared as part of a personal vehicle sharing program.
10. **Loss** resulting from:
 - a. The acquisition of a stolen vehicle,
 - b. Any legal or governmental action to return a vehicle to its legal owner, or
 - c. Any confiscation or seizure of a vehicle by governmental authorities.

This exclusion (10) does not apply to innocent purchasers of stolen vehicles for value under circumstances that would not cause a reasonable person to be suspicious of the sales transaction or the validity of the title.
11. **Loss** to **your covered auto** that occurs while it is used to carry persons or cargo for a fee. This exclusion (11) does not apply to:
 - a. A share-the-expense car pool or
 - b. **Your covered auto** used for volunteer work when reimbursement is limited to mileage expenses.
12. **Loss** resulting from use in any illicit or prohibited trade or transportation.
13. **Loss** caused by **fungi**, wet or dry rot, or bacteria. This means the presence, growth, proliferation, spread or any activity of **fungi**, wet or dry rot, or bacteria. This exclusion (13) does not apply to damage directly resulting from a **loss** covered under Comprehensive Coverage or Collision Coverage.
14. **Loss** to **your covered auto** that occurs while it is being used in **ride sharing activity**. This exclusion (14) applies during the time the covered person is logged on to the **transportation network company's** online-enabled application or platform and available to accept a passenger or delivery assignment, whether or not a passenger or delivery assignment has been accepted. When a passenger or delivery assignment has been accepted, coverage is excluded while the passenger or property to be delivered is **occupying your covered auto**. However, this exclusion (14) does not apply to a share-the-expense car pool.

NO BENEFIT TO BAILEE

This insurance shall not directly or indirectly benefit any carrier or other bailee for hire.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

OTHER SOURCES OF RECOVERY

If other sources of recovery also cover the **loss**, **we** will pay only **our** share of the **loss**. **Our** share is the proportion that **our** limit of liability under this policy bears to the total of all applicable limits. However, any insurance **we** provide with respect to a **nonowned vehicle** will be excess over any other collectible source of recovery including, but not limited to:

1. Any coverage provided by the owner of the **nonowned vehicle**.
2. Any other applicable physical damage insurance.
3. Any other source of recovery applicable to the **loss**.

This provision does not apply to Towing and Labor.

APPRAISAL

If **we** and **you** do not agree on the amount of **loss**, either may demand an appraisal. In this event, each party will select a competent appraiser. The two appraisers will select an umpire. The appraisers will state separately the **actual cash value** and the amount of **loss**. If they fail to agree, they will submit their differences to the umpire. A decision agreed to by any two will be binding. Each party will pay its chosen appraiser and share the expenses of the umpire equally. Neither **we** nor **you** waive any rights under this policy by agreeing to an appraisal.

PART E - GENERAL PROVISIONS

BANKRUPTCY

Bankruptcy or insolvency of the **covered person** as defined in this policy shall not relieve **us** of any obligations under this policy.

CHANGES

- A. The premium is based on information **we** have received from **you** and other sources. **You** agree to cooperate with **us** in determining if this information is correct and complete.
- B. With **your** agreement, **we** will make changes to **your** policy effective the date of change in risk exposure.
 1. If, during the policy period, the risk exposure changes for any of the following reasons, **we** will make the necessary premium adjustments effective the date of change in exposure. Change in exposure means the occurrence of an event listed in paragraphs B.1.a through B.1.h or in paragraph E below, or a similar event that may increase or decrease the policy premium. **You** agree to give **us** notice of any exposure change as soon as is reasonably possible. Changes that may result in a premium adjustment include, but are not limited to, the following:
 - a. Change in location where any vehicle is garaged.
 - b. Change in description, equipment, purchase date, registration, cost, usage, miles driven annually or operators of any vehicle.
 - c. Replacement or addition of any vehicle. A replacement or additional vehicle is a **newly acquired vehicle**.
 - d. Deletion of a vehicle. The named insured may request that a vehicle shown on the Declarations be deleted from this policy. The effective date of this change cannot be earlier than the date of the named insured's request unless **we** agree to an earlier date.
 - e. Change in date of birth, marital status, driver's license information or driving record of any operator.
 - f. Addition or deletion of an operator.
 - g. Change, addition or deletion of any coverage or limits.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

- h. Change in ownership. If **you** sell **your covered auto** by normal sale or compulsory auction, **you** must notify **us** promptly of the name and address of the purchaser. This paragraph (B.1.h) does not apply if **you** provide proof that the vehicle is no longer registered to **you** or any **family member**.
 2. If **we** are notified of any change in risk exposure, **we** may need to increase or decrease your premium or even cancel policy. If we intend to take any of these actions, we will inform you of the policy adjustment beforehand. Failure to dispute the information or policy adjustment within 30 days of notification will be considered your consent to the your policy adjustment.
- C. **We** will make any calculations or adjustments of **your** premium using the applicable rules, rates and forms as of the effective date of the change.
- D. If **we** make a change that broadens coverage under this edition of **our** policy without additional premium charge, that change will automatically apply to **your** insurance as of the date **we** implement that change in **your** location. This paragraph (D) does not apply to changes implemented with a revision that includes both broadenings and restrictions in coverage. Otherwise, this policy includes all the agreements between **you** and **us**. Its terms may not be changed or waived except by endorsement issued by **us**.
- E. Deployment.
1. If, because of **your** active-duty deployment in one of the military services of the United States, **you** have reduced the coverage on **your covered auto** and placed the vehicle in storage, then, upon **your** return from the deployment, **we** will reinstate the coverage that was on the vehicle prior to the deployment-caused reduction beginning on the date the vehicle is removed from storage.
 2. Any reinstatement of coverage under paragraph E.1 will apply for up to 60 days after the date **you** returned from deployment. If **you** wish to continue the reinstated coverage beyond the 60-day period, **you** must request it during the 60-day period. If **you** request reinstated coverage after this 60-day period, any coverage **we** agree to provide will be effective at the date and time of **your** request unless **we** agree to an earlier date.
 3. **You** must pay an additional premium as set out in Part E - General Provisions, Changes, paragraph B.7 for the reinstated coverage.

COHABITANT

Coverage under this policy as a **cohabitant** does not grant membership or associate membership or imply eligibility for membership or associate membership.

COMPLAINT AGAINST US

A. If **you** are not satisfied with **our** service or with **our** handling of a claim, **you** may contact us at:

USAA EU DAC
35 Shelbourne Road
Ballsbridge
Dublin, D04 A4E0
Ireland
Phone: 00-800-531-81110 (toll-free from a landline)

We will acknowledge **your** complaint and attempt to resolve the situation as quickly as possible. When warranted, **we** will provide **you** with a suggested resolution within five days from receipt of **your** complaint. **We** will inform **you** if **your** complaint cannot be resolved within five days and communicate a suggested resolution within 40 business days after the initial notification.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

If, after receiving **our** written response, **you** remain dissatisfied, **you** have the right to contact the Financial Services and Pensions Ombudsman (FSPO) at:

Financial Services and Pensions Ombudsman
Lincoln House
Lincoln Place
Dublin 2, D02 VH29
Phone: +353 1 567 7000
Email: info@fspoi.ie

The Financial Services and Pensions Ombudsman provides a free mediation service for unresolved disputes between insurance companies and consumers. Further information is available at <https://www.fspoi.ie>.

C. Further complaint information specific to services obtained online or via email is available on the Online Dispute Resolution platform at <http://ec.europa.eu/consumers/odr>.

CONFORMITY TO LAW

If any of the terms of this policy conflict with local law, local law will apply.

DETAILS ABOUT OUR REGULATORS

You may contact the supervisory authority responsible for **us**. USAA EU DAC is regulated by the Central Bank of Ireland.

Central Bank of Ireland
N Wall Quay
North Wall
Dublin, D01 F7X3
Ireland
+353 1 224 6000

We are also subject to secondary supervision by:

Bundesanstalt fuer Finanzdienstleistungsaufsicht (BaFin)
Graurheindorfer Strasse 108
53117 Bonn
Germany
+49 (0) 228 4108-0

DISPUTE RESOLUTION

A. Unless we agree otherwise, any legal action against us must be brought in a court of competent jurisdiction:

1. At your place of residence, or
2. At our registered place of business or
3. At the branch office servicing you.

B. We may bring suit against you before the court with jurisdiction:

1. At your place of residence or
2. At your registered place of business.

C. If you no longer live in Germany or if we cannot determine where you live, the court responsible at our registered place of business will have jurisdiction.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

You may introduce a case before Court in respect of this Contract in the Republic of Ireland or in **your** Country of residence. Where in this contract **we** refer to **your** Country of residence **we** mean the Country where the risk is located. The Law governing the General Terms and Conditions is the Law of the Country where the risk is located. **We** will always file a case before the Courts of **your** Country of Residence as per the applicable European and/or UK Consumer Code Rules.

Cases introduced before Courts in respect of claims may only be introduced before Courts in:

- The Republic of Ireland
- **Your** Country of residence at the time when the accident took place which is also the Country where the risk is located.
- The country where the accident took place where different from **your** Country of residence provided the Insurance Certificate, the Green Card and/or the General Terms and Conditions clearly provide coverage for the said risks in the said Country.

Court decisions in respect of the indemnification of claims will only be enforceable against the Company where rendered in the above detailed Countries and provided your Contract covers such risks. **You** may seek additional coverage to mitigate such risks.

DUTIES AFTER AN ACCIDENT OR LOSS

We may not be required to provide coverage under this policy if there has not been full compliance with the following duties and **our** ability to investigate or settle the claim has been prejudiced:

A. **We** must be notified promptly of how, when and where an accident or loss happened.

1. Notice should also include the names and addresses of any injured persons and of any witnesses.
2. **You** may notify **us**:
 - a. By calling Claims at 0800-724-4196,
 - b. Online at www.usaa.com or
 - c. Using the USAA mobile phone app.

B. A person or entity seeking any coverage or payment of any benefits except payment under Part A - Liability Coverage must:

1. Cooperate with **us** in the investigation, settlement, or defense of any claim or suit.
2. Promptly send **us** copies of any notices or legal papers received in connection with a suit, accident or loss.
3. Submit, as often as **we** reasonably require:
 - a. To physical exams by physicians **we** select. **We** will pay for these exams.
 - b. To examination under oath. The examination must be signed.
4. Authorize **us** to obtain medical reports and other pertinent records.
5. Submit a proof of loss when required by **us**.
6. Promptly notify the police if a hit-and-run driver is involved.

C. A person seeking coverage under Part D - Physical Damage Coverage must also:

1. Take reasonable steps after loss to protect **your covered auto** and its equipment from further loss. **We** will pay reasonable expenses incurred to do this.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

2. Promptly notify the police if **your covered auto** is stolen.
3. Permit **us** to inspect and appraise the damaged property before its repair or disposal.

DUTIES PRIOR TO AN ACCIDENT OR LOSS

Your covered auto may only be used by an entitled driver. An entitled driver is whoever uses **your covered auto** with the knowledge and consent of the party empowered to give such consent. In addition, **you**, the holder or owner of **your covered auto** may not knowingly enable the vehicle to be used by an unentitled driver.

In the event that **your covered auto** is used by an unentitled driver:

1. **You** have no coverage under this policy if **you** have willfully enabled the unentitled driver to use **your covered auto**.
2. If the unentitled driver uses **your covered auto** because of **your** gross negligence, **we** are entitled to reduce the benefits payable under this policy in proportion to the severity of **your** negligence.

FEES

We will send notice of premium payment required and the date on which the payment is due. If **your** payment is returned, **we** will charge a fee of \$15.

GUARANTEE FUND

In the event of an accident with an uninsured vehicle or driver, **you** may need to make a claim against the National Guarantee Fund. In Germany, their contact information is:

Verkehrsofferhilfe e. V.
Wilhelmstr. 43/43D
10117 Berlin
Germany
Phone: +49 30 20 20 5858

Email: voh@verkehrsofferhilfe.de

MEDIATION

USAA EU DAC is not part of the German ""Versicherungsbundsmann e.V.", a mediation service. Therefore, this service is not accessible to **you**.

MISREPRESENTATION

We do not provide any coverage for any person who has knowingly concealed or misrepresented any material fact or circumstance relating to the claim in response to information requested or questions asked by **us**:

1. At the time application was made, or
2. At any time during the policy period, or
3. In connection with the presentation or settlement of a claim.

Where a misrepresentation is identified, then **we** are able to cancel this policy.

NON-DUPLICATION OF PAYMENT

When a claim or part of a claim is payable under more than one provision of this policy, **we** will pay the claim only once under this policy.

NOTICE OF RIDE SHARING ACTIVITY

You have a duty to notify **us** if any **covered person** is participating in **ride sharing activity**.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

OUR RIGHT TO RECOVER PAYMENT

- A. If **we** make a payment under this policy and the person to or for whom payment was made has a right to recover damages from another, **we** will be subrogated to that right. The person to or for whom payment was made shall do whatever is necessary to enable **us** to exercise **our** rights and shall do nothing after loss to prejudice them. However, **our** rights in this paragraph do not apply under Part D - Physical Damage Coverage against any person using **your covered auto** with a reasonable belief that that person is entitled to do so.
- B. If **we** make a payment under this policy and the person to or for whom payment was made recovers damages from another, the person to or for whom payment was made shall hold in trust for **us** the proceeds of the recovery and reimburse **us** to the extent of **our** payment.
- C. If the **covered person** as defined in this policy recovers from the party at fault and **we** share in the recovery, **we** will pay **our** share of the legal expenses. **Our** share is that percent of the legal expenses that the amount **we** recover bears to the total recovery. This does not apply to any amounts recovered or recoverable by **us** from any other insurer under any inter-insurer arbitration agreement.
- D. If **we** make payment for a claim under Part A - Liability Coverage and the **covered person** as defined in Part A:
1. Knowingly concealed or misrepresented any material fact or circumstance relating to this insurance, or
 2. Failed or refused to comply with the duties specified in this policy and prejudiced **our** defense of the liability claim by such failure or refusal,
- then **we** shall seek reimbursement to the extent of **our** payment and cost of defense.
- E. If **we** make payment for a claim under Part D - Physical Damage Coverage and **you** or any **family member** has knowingly concealed or misrepresented any material fact or circumstance relating to this insurance, then **you** shall reimburse **us** to the extent of **our** payment.

OWNERSHIP

For purposes of this policy, a vehicle is deemed to be owned by a person if leased under a written agreement to that person for a continuous period of at least six months.

PAYMENT OF PREMIUM

At **our** option, **we** may offer the following payment alternatives:

- A. Payment in full.
1. **We** may require that the named insured pay the premium for this policy in full (once-only premium) before the policy is effective.
 2. If **we** agree to renew this policy and payment in full is required, **we** will send **you** a premium statement for the renewal premium, giving the amount due and the date by which premium must be received by **us**.
- B. Monthly payments.
1. In lieu of the once-only premium, **we** may agree that the annual premium shown on the Declarations is payable in 12 monthly installments.
 2. Payments will be due as specified in monthly billing statements that will be sent to **you**, and **you** agree that all premium shall be paid no later than one month prior to the expiration date of the policy.
- C. Prompt payment.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

1. **You** must pay the first installment or the full premium no later than 14 days after the policy effective date shown on the Declarations.
2. If payment is not received by the due date specified in the statement, **we** will begin nonpayment cancellation procedures.
 - a. Coverage under this policy ends after 14 days if **we** have not received your payment; however, coverage will resume after **we** receive your payment unless **we** have given **you** notice that the policy is canceled for nonpayment.
 - b. If payment is not received by the date in the nonpayment cancellation notice, coverage will end and **we** will have no duty to pay under this policy for any loss or accident that occurs after that date.
 - c. However, if **we** receive your payment of the full amount due no later than one month after **you** receive the cancellation notice, **we** will reissue the policy effective on the day after **we** receive **your** payment.

There is no coverage for any accident or loss that occurs between the date specified in the nonpayment cancellation notice and the effective date of the reissued policy.

POLICY PERIOD AND TERRITORY

- A. This policy applies only to accidents and losses that occur during the policy period as shown on the Declarations and within the policy territory. The policy period includes the period of provisional coverage prior to payment of the premium. The policy becomes final when **we** receive **your** premium payment.
- B. The policy territory is:
 1. The Federal Republic of Germany.
 2. Countries named on the International Motor Insurance Card (Green Card). However, this paragraph (B.2) does not apply to any country crossed out on the Green Card under Section 8 Territory Validity.
 3. The United Kingdom, the British overseas territory of Gibraltar and the Crown Dependencies of the United Kingdom of Great Britain.
 4. The United States of America, its territories or possessions, Puerto Rico, Canada, and the Republic of Korea subject to the following conditions:
 - a. Coverage under this policy will extend for up to 30 days after the effective date of the policy while **you** are preparing to release **your covered auto** for shipment to Europe.
 - b. Coverage will extend for up to 30 days from the date **your covered auto** is released from a port in the United States, its territories or possessions, Puerto Rico, Canada, or the Republic of Korea after its shipment from any location in paragraphs B.1, B.2 or B.3 above.
 - c. For any accident or loss that occurs in the United States of America, its territories or possessions, Puerto Rico, Canada, or the Republic of Korea during this extension of coverage:
 - (1) **Our** maximum limit of liability under Part A - Liability Coverage will be \$300,000 for each person and \$500,000 for each accident for **BI** and \$100,000 for **PD**.
 - (2) In addition, **we** will provide the minimum amounts and types of coverage required by law in the location where the accident or loss occurs, subject to the terms and conditions of the USAA auto policy approved for use in that location. This paragraph (B.4.c) applies only if there is no other insurance providing that coverage.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

5. The policy territory includes transportation of **your covered auto** between any ports of these locations in paragraphs B.1 through B.4, however it does not include transportation of your covered auto originating in any ports of B.4, (the United States of America, its territories or possessions, Puerto Rico, Canada, and the Republic of Korea), and also ending in any ports of B.4.

REDUCING THE RISK OF LOSS

We may occasionally provide **you** with products or services that assist **you** in preventing or reducing the risk of loss, and **we** may provide an incentive for **your** use of these items.

RIGHTS OF THIRD PARTIES

As used in this Part, third party means anyone other than the named insured.

- A. Subject to the exclusions, conditions and other provisions of this policy, third party intended and incidental beneficiaries have the rights to coverage under the policy as set out in the Insuring Agreement of the applicable Part of this policy if:
 1. The third party meets the definitions of a **covered person** under Part A or Part B, or
 2. The third party is the owner of a **nonowned vehicle** that is covered under Part D - Physical Damage Coverage.
- B. No third party liability claimants seeking damages under Part A - Liability Coverage of this policy may assert rights under this policy against **us**, even if the third party liability claimant also meets the definition of **covered person** under Part A.
- C. In defending a claim brought by any third party, **we** are entitled to rely on:
 1. Defenses and rights of set-off that would be available had the claim been brought by the named insured;
 2. Defenses and rights of set-off and any counterclaims that would be available if the third party were a party to the policy.

We may not set off premium owed by the named insured against a claim brought by a third party, other than the spouse, registered civil partner or a **family member** of the named insured.

- D. **We** reserve the power to rescind, cancel, nonrenew or vary the term, coverage and provisions of this policy without the consent of, or notice to, any third party beneficiary of the policy, except as otherwise provided in the policy.
- E. The named insured has the power to cancel the policy or vary the term or coverage of the policy without the consent of, or notice to, any third party beneficiary of the policy, except as otherwise provided in the policy.
- F. There are no third party rights under this policy that may be assigned to others.

SEASONAL USAGE

- A. If **your covered auto** is registered with a seasonal license plate, **we** will provide the coverage and limits shown on the Declarations during the time period (season) documented on the official license plate.
- B. During the portion of the year other than that documented on the seasonal license plate, Liability Coverage will continue at no premium, but only while **your covered auto** is not being driven.

However, **we** will provide the coverage and limits shown on the Declarations while **your covered auto** is being driven in the registration district and any adjoining district in connection with registration, main registration, safety inspection or exhaust gas examination.

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

SPOUSE/REGISTERED CIVIL PARTNER ACCESS

- A. The named insured and **we** agree that the resident spouse or registered civil partner will have access to the same information available to the named insured, including all information regarding the named insured as a data subject under local privacy laws, and may initiate the same transactions as the named insured.
- B. The named insured may notify **us** that he/she no longer agrees that the resident spouse or registered civil partner may have access to the named insured's information, and **we** will not permit the resident spouse or registered civil partner to access that information.

TERMINATION

- A. Cancellation. This policy may be canceled during the policy period as follows:
 - 1. **You** may cancel this policy at any time, but the effective date of cancellation cannot be earlier than the date of the request unless **we** agree to an earlier date.
 - 2. **We** may cancel this policy by sending notice to the named insured shown on the Declarations. This cancellation notice may be delivered to the named insured, mailed by postal mail to the most recent address **you** provided to **us** or sent electronically if **we** have **your** consent and agreement on file to receive documents electronically. In any event, **we** will give:
 - a. At least 14 days' notice:
 - (1) If cancellation is for nonpayment of premium. However, the policy will be reinstated without lapse in coverage if **you** pay the required premium plus cost and interest within one month after receiving the notice.
 - (2) If cancellation is during the period of provisional insurance cover.
 - b. At least 30 days' notice:
 - (1) After an accident or loss if **we** send notice within one month after:
 - (a) Negotiations on compensation end, or
 - (b) **We** have either acknowledged our obligation to pay or have refused this obligation unjustly, or
 - (c) **We** instruct **you** to allow the third party claim to go to litigation, or
 - (d) A liability judgment against **you** becomes lawfully final.
 - (2) To the purchaser of **your covered auto**, through normal sale or compulsory auction. Notice must be sent within one month after **we** have gained knowledge of the sale or compulsory auction.
 - 3. Instead of canceling the entire policy, **we** may cancel one or more of the coverages. In this case, **we** will give **you** the same notice as would be given for cancellation of the policy.
 - 4. After the period of provisional insurance cover, **we** will cancel only:
 - a. For nonpayment of premium, or
 - b. For fraud or material misrepresentation affecting the policy or the presentation of a claim, or
 - c. For a violation of the terms or conditions of the policy, or
 - d. If **your** driver's license or that of any driver who either lives with **you** or customarily uses **your covered auto** has been suspended or revoked. This must have occurred:
 - (1) During the policy period or

GERMANY AUTO POLICY

for Policy #: EUSA 065181155 7101

(2) Since the last anniversary of the original effective date if the policy period is other than one year.

5. **We** may cancel for any other reason not prohibited by law.

B. Nonrenewal. If **we** decide not to renew this policy, **we** will send notice to the named insured shown on the Declarations. This notice may be delivered to the named insured, mailed by postal mail to the most recent address **you** provided to **us** or sent electronically if **we** have **your** consent and agreement on file to receive documents electronically. In any event, notice will be sent at least 30 days before the end of the policy period.

C. Automatic Termination.

1. If **we** offer to renew and **you** or **your** representative do not accept, this policy will automatically terminate at the end of the current policy period. Failure to pay the required renewal premium when due will mean that **you** have not accepted **our** offer.

2. If **you** obtain other insurance on **your covered auto**, any similar insurance provided by this policy will terminate as to that vehicle on the effective date of the other insurance.

D. Other Termination Provisions.

1. Proof of mailing or electronic transmission of any notice will be sufficient proof of notice.

2. If this policy is canceled, the named insured shown on the Declarations may be entitled to a premium refund. The premium refund, if any, will be computed pro rata. However, making or offering to make the refund is not a condition of cancellation.

3. The effective date of cancellation stated in the notice will become the end of the policy period.

TRANSFER OF YOUR INTEREST IN THIS POLICY

A. **Your** rights and duties under this policy may not be assigned without **our** written consent. However, if the named insured shown on the Declarations dies, **we** will provide coverage until the end of the policy period for:

1. The surviving spouse or registered civil partner if resident in the same household at the time of death. Coverage applies to the spouse or registered civil partner as if the named insured shown on the Declarations, and

2. The legal representative of the deceased person as if the named insured shown on the Declarations. This applies only with respect to the representative's legal responsibility to maintain or use **your covered auto**.

B. Coverage under Part A – Liability Coverage of this policy will apply to the buyer of **your covered auto**, subject to the following conditions:

1. **We** may adjust the premium as allowed in Part E – General Provisions, Changes, for the change in risk exposure.

2. **We** may demand payment of any premium due for the remainder of the policy term from **you** or the buyer.

TWO OR MORE MOTOR VEHICLE POLICIES

If this policy and any other **motor vehicle** insurance policy **we** issued to **you** apply to the same accident, the maximum limit of **our** liability under all the policies will not exceed the highest applicable limit of liability under any one policy.